

The Kassam Stadium

OxVox – Kassam Stadium

Minutes of the meeting held on
Wednesday 7 November 2007 at 2.30 pm

Attendance:

Rachel Harwood (GM, The Kassam Stadium) Roger Bailey (FM, The Kassam Stadium/Ozone Leisure) Trevor Lambert (OxVox), **Neil Carter** (OxVox)

1. Exterior & Concourses

RB updated the group on the work done to remove the graffiti on the exterior of the stadium. At the back of the East Stand graffiti has been removed from the metal surfaces and on the brickwork it has been over-painted.

The broken numbers on the exterior of the building have been removed and replacements are on order.

Taps have been replaced in the concourses – This is an on going programme.

All the stadium steps have been repainted.

Seats are replaced on an on going basis.

The concourses are cleaned and sanitised twice a year.

Pigeons are an ongoing issue, pigeon traps are in operation and the upper concourse areas are shut off when not in use to protect them from pigeons.

RB restated that he welcomed input from supporters on shortcomings in the stadium and OxVox agreed to continue to channel comments received.

OxVox to establish how they will decorate the concourse in due course.

2. Catering

TL shared the OxVox survey results with the group:

i) There was evidence of dissatisfaction with several aspects of match day catering. RH will provide feedback from the concessions, stadium company and catering vehicles at the next meeting.

ii) There was evidence of interest in the possibility of new supporters match day bar / food facilities.

iii) However, supporters using both new and existing facilities said they would wish to see the club enjoy a financial benefit.

3. AOB

NC requested we look into collapseable goals and suggested that OxVox supporters trust would consider sharing the cost of new goals with the stadium company.

There was a request for additional shelving in the concourses to hold drinks etc.

Selling of alcohol during matches – Having checked with Match day Head of Security Keith Carter he clarified it was an FA rule that no alcohol is sold whilst a match is still in play.

Next meeting is scheduled for 9TH January 2008 @ 2.30pm